

**Health and Well-being**

For comparison, September's figures are in brackets.

	No. of indicators	On course to achieve target (or establish baseline)	Some progress, but data / lack of data or analysis suggests that the target may not be achieved, but should be capable of achievement if remedial action is taken	Not achieved / not expected to be achieved / no activity reported
Corporate Plan (including LAA and HCS)	<b>26</b> (26)	<b>8</b> (6)	<b>7</b> (10)	<b>11</b> (10)
of which				
Local Area Agreement (LAA)	<b>7</b> (7)	<b>2</b> (1)	<b>0</b> (2)	<b>5</b> (4)
Herefordshire Community Strategy (HCS)	<b>16</b> (16)	<b>3</b> (3)	<b>6</b> (7)	<b>7</b> (6)
All reported indicators	<b>38</b> (38)	<b>15</b> (10)	<b>7</b> (16)	<b>16</b> (12)

<b>Direction of Travel</b>		
	September	December
Improving	11	<b>18</b>
No real change	5	<b>1</b>
Deteriorating	2	<b>0</b>
<b>Total</b>	18	<b>19</b>

**Headlines**

- It should be noted that, the new Frameworki system is not able to produce data for indicators connected with Adult and Children's Social Care until March; judgements for 16 indicators have been based on forecast outturn.

- In respect of direction of travel, the forecast is for an improvement against all but one indicator compared to last year.
- Changes since September 2008 (based on forecast data):

### **Green from Amber**

- NI 130 'social care clients receiving self directed support'
- C30 'number of adults with learning difficulties helped to live at home'
- D37 'percentage of single adults and older people going into permanent residential and nursing care who were allocated single rooms'
- D40 'adult and older clients receiving a review'
- E82 'assessments of adults and older people leading to provision of service'

### **Red from Amber**

- NI 56 'obesity among primary school age children'
  - NI 132 'timeliness of social care assessment'
  - NI 133 'timeliness of social care packages'
  - D39 'percentage of people receiving a statement of their needs and how they will be met'
- 5 indicators remain **Red** due to no activity being reported, despite the last report making reference to an arranged meeting between Adult Social Care and the PCT to develop delivery plans for the relevant indicators.
  - 5 of the 7 LAA indicators within this theme are judged **Red**, 3 of which because no activity has been reported as evidence that progress is being made towards achieving target.

### **Adult Social Care Director Commentary**

*'Overall, good progress is being made against most adult social care indicators. The latest forecasting of the PAF set reports that all but one of the PIs are currently showing a positive Direction of Travel – the one downward DoT is based on an equal forecast to 2007 rather than a reduction (E47).*

*CSIP recently commented about the healthy position of the PAF set in Herefordshire, not least that none of the indicators fell within the two blob or lower rating. Good progress continues to be made particularly in respect of; people with mental health helped to live at home, support for carers, reductions in the levels of both adults and older people into permanent residential care and the number of reviews taking place – all of which are forecast to exceed target.*

*The number of assessments undertaken within time-scale and services put in place are both still slightly behind target. The use of Performance Champion Clinics and regular team performance appraisals should see an improvement by year-end. The two ethnicity PIs are now both on target.*

*Data for a range of the National Indicator Set are not yet routinely available from health colleagues, with some monitored on an infrequent basis. An initial meeting involving colleagues from health, adult social care and public health has now taken place and NIS owners have been affirmed. Each owner has committed to updating PI*

*proformas and providing update information to enable reporting and progress monitoring of the corporate priorities, although this has not properly bedded in yet.*

*Good progress is also being made in line with the corporate plan actions; a Continuing Health Care protocol is now in place and is helping to secure additional funding from the PCT, and an audit of safeguarding approaches is underway to tighten up practice. We are looking at establishing a 'smarthouse' to enable older people to try out aids and adaptations. The Rose Gardens and Leadon Bank are both now fully functional, Elmshurst has closed and Orchard House has been re-configured to provide support to older people with mental health problems. Frameworki went live on 10<sup>th</sup> November and has been well received.*

*The Employee Opinion Survey findings were disappointing and action to address the various short-comings will be included within the service plan. Good progress is being made towards the re-structuring of the new Integrated Commissioning Directorate and Provider Services.'*